



Housing Support Worker – Youth Housing First Program

Are you organized, resourceful and a team player who is passionate in supporting young adult participants (ages 16-24) with securing housing and ensuring their needs are being met? The Youth Housing First Program utilizes a critical time intervention (CTI) approach to empower young adults to self-determine their interests and goals in support of their housing and tenancy needs.

e4c is hiring a Housing Support Worker that builds relationships with program participants through the use of non-judgmental, person-centered and goal-oriented approaches. You will empower program participants through the exploration of their talents and interests to support their tenancy goals and transitions into their housing communities. The Housing Support Worker advocates for youth housing sustainability through collaborating with community service providers, coordinating referral services to support housing and living expenses and performing at home visitations to ensure their needs are being met. You will develop and maintain case assessments, manage a caseload of 20 young adult participants and provide on-going support through regular meetings.

Hours: Full-time position: 40 hours per week: typically 8:30am to 4:30pm; must be willing to work flexible hours and requires regular travel around the city of Edmonton.

Why Join Our Team

- Full time position includes health, vision, dental, RRSP contributions, personal/sick days, employee assistance program and other work related benefits.
- In-house collaborative training opportunities and supervisory coaching sessions to build knowledge, skills and tools relevant to your role and duties as a leader.
- Be supervised and mentored through observation, formal and informal coaching session and overall recognition of successes in support of your professional capacity.
- Connect with a variety of stakeholders – team members, residents, general public and community members to build and model positive neighbor relations.

In Your Role You Will

- Advocate for youth housing sustainability, health, basic and other needs.
- Coordinate and refer services accessed by youths.
- Provide on-going support to youths once they have transitioned into the community through home visitation using best practices.
- Build relationships with the youth and their supports to ensure that their needs are being met.
- Explore with youths their hidden talents and interests and support them in the development of those talents and interests.
- Secure funding for youth housing and living expenses through Alberta Works, AISH, Child and Family Services etc.
- Develop and maintain case assessments, data entry and data collection.
- Maintain client efforts through the use of ETO database.



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Education and Certifications

Required

- Bachelor level degree and/or Diploma in Social Work, Child and Youth Care, in a human service field or equivalent
- Police Information Check with Vulnerable Sector Check.
- Child Intervention Check.
- Required (or willingness to obtain): Standard First Aid, Suicide Intervention Training, De-escalation, Harm Reduction and Aboriginal Awareness Training.
- Valid Class 5 Driver's License and access to a reliable vehicle.
- Proof of Vehicle Insurance (with proof of \$2 million dollar liability coverage), Vehicle Registration and 3 Year Drivers Abstract.

Recommended

- Mental Health First Aid, De-escalation Certificate, Harm Reduction Training and Cultural Awareness

Experience

- 1+ year of related direct service experience; previous experience working with youth is an asset.
- Experience working with LGBTQ2+, Indigenous, refugee and immigrant populations.
- Working knowledge of harm reduction, abuse and trauma, sexual exploitation, addictions, mental health, homelessness, inner city and indigenous culture.

Competencies

- **Empathetic Outlook:** The ability to perceive and understand the feelings and attitudes of others; the ability to place oneself "in the shoes" of another and to view a situation from their perspective.
- **Communication:** Comfortable communicating formally, informally, in groups and one-on-one. Able to obtain and share information, ideas, and problems. Able to ask for advice, support and accept feedback.
- **Relationship Building:** Able to build formal and informal professional relationships. Fosters respect and reciprocity with participants/tenants, team members, other e4c personnel, external service providers and community members.
- **Accountability:** Able to define expectations for self and others and to act to fulfill these expectations. Able to self-reflect, monitor and correct one's own actions, as well as others' actions).
- **Detail Oriented-**Able to manage scheduling, completing multiple assessments and data entry. Focuses on the details that matter, checks work, ensures that tasks are completed as asked.

Apply

Please submit a **Cover Letter and Resume** outlining your experience and qualifications to:

- Email: careers@e4calberta.org
- Website: www.e4calberta.org

At e4c diversity is our strength. We embrace diversity and offer equal opportunities to all qualified applicants. We welcome your application regardless of origin, culture, ethnicity, age, ability, gender identity or faith.

Thank you to all those apply. Only those short-listed will be contacted for an interview.