



Overnight Support Worker – Meadows Place

Are you a team player, wellness guru and relationship builder who is passionate in partnering with individuals to achieve their highest level of personal growth and independence? The Overnight Support Worker focuses on supporting program residents who due to histories of trauma and related mental illness and addictions require enhanced levels of housing support. You will actively engage with residents to focus on what it looks like to build structure around night time routines and how to accomplish basic skills to support their overall well-being.

e4c's permanent supported housing programs provide housing for people looking for stability, recovery, and a better life. You will focus on providing key supports to program residents as part of a service team at Meadows Place to ensure the overall safety and well-being of the residents we serve. Meadows Place consists of 19 beds located within the Edmonton Inner City in a residential community setting where residents are able to stay indefinitely.

Hours: Full-time: Monday to Friday: Overnights: 11:00pm to 7:00am.

Why Join Our Team

- Full time position includes health, vision, dental, RRSP contributions, personal/sick days and other work related benefits.
- In-house collaborative training opportunities to build knowledge, skills and tools relevant to your role.
- Build relationships and connect people to the work we do.
- Engage with individuals in meaningful opportunities, which positively impact those we serve.
- Be a part of a supportive team, dedicated to professional and personal growth.

In Your Role You Will

- Coach and model wellness and self-care practices within the homes and with residents.
- Foster and encourage a fun and engaging environment that facilitates the exploration of wellness with residents.
- Communicate and receive information from housing program team regarding progress of the residents, significant changes in behavior, and any concerns/challenges that the resident is experiencing.
- Participates in the intake process by supporting new residents who move into the home.
- Maintain service care plans and other necessary documentations in relation to resident and facility updates, ensuring appropriate file management procedures are followed.
- Promote conflict resolution, positive communication, empathy and respect (through positive reinforcement, role modeling and supportive listening) when natural opportunity arises.
- Compile and adhere to legislation, bylaws, standards (health, fire, safety, city and accreditation) by reporting any potential safety hazards, performing emergency procedures, maintaining health standards, and responding to security and emergent issues.
- Administer medication for program residents.
- Work with Team Lead and staff members to build community within the house and to develop good community relations.



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Education and Certifications

- Degree or diploma in the area of human services, education and/or administration.
- Personal lived experience of addictions, mental illness, racism, discrimination, poverty is considered an asset.
- Certifications (or willingness to obtain): Standard First Aid and CPR, Food Preparation Handling Certification, Suicide Intervention Training, Medication Administration, De-escalation, Harm Reduction, Aboriginal Awareness Training, WHMIS
- Police Information Check including Vulnerable Sector.
- Child Intervention Check.

Experience

- Working knowledge of inner city, homelessness, poverty, mental health, addiction, prostitution, abuse and multicultural issues.
- Proven ability to build, maintain, and model healthy relationships, with excellent interpersonal and communication skills, empathy, and initiative.
- Knowledge of social and health related community resources available to residents.
- Demonstrated ability to mediate and resolve conflict.
- Proven ability to practice: relationship-based approaches, respectful and collaborative approaches.
- Awareness of and desire for reconciliation with Indigenous peoples.
- A strong understanding and desire for social justice.

Competencies

- **Empathetic Outlook:** The ability to perceive and understand the feelings and attitudes of others; the ability to place oneself “in the shoes” of another and to view a situation from their perspective.
- **Communication:** Comfortable communicating formally, informally, in groups and one-on-one. Able to obtain and share information, ideas, and problems. Able to ask for advice, support and accept feedback
- **Relationship Building:** Able to build formal and informal professional relationships. Fosters respect and reciprocity with participants/tenants, team members, other e4c personnel, external service providers and community members
- **Accountability:** Able to define expectations for self and others and to act to fulfill these expectations. Able to self-reflect, monitor and correct one’s own actions, as well as others’ actions.
- **Integrity and Ethical Behavior** - a clear understanding of ethical practices. Aligns behavior with an ethical framework.

Apply

Please submit a Cover Letter and Resume outlining your experience and qualifications:

- Email: hr@e4calberta.org
- Website: www.e4calberta.org

At e4c diversity is our strength. We embrace diversity and offer equal opportunities to all qualified applicants. We welcome your application regardless of origin, culture, ethnicity, age, ability, gender identity or faith.

Thank you to all those apply. Only those short-listed will be contacted for an interview.